

## The SaaS BackupGrid Backup and Recovery Service

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### Tape-free Backup and Recovery

The SaaS BackupGrid is the complete backup and recovery solution for small and medium businesses, as well as remote offices and sites. Combining proven disk and online technologies, the BackupGrid radically simplifies the protection of all your company's servers including file, database, application and Exchange servers, virtually eliminating the risks and burdens of tape backup.

The SaaS BackupGrid server backup and recovery solution fully automates and streamlines the protection of your data through a "set-it-and-forget-it" service that:

- Provides Continuous Data Protection (CDP) for up-to-the-minute backups
- Automatically moves data off-site to a secure facility
- Archives data with long-term history that you define
- Restores your data rapidly and completely over the Internet or from an optional local appliance
- Removes the costs, hassles and human error associated with tape backup
- Provides protection for remote offices, and small and medium businesses.

The server backup and recovery solution provides the following essential functions.

- **Continuous Data Protection.** Continuously backs up your data from any location for full recovery.
- **Fully Automated Backup.** Backups occur automatically over the Internet or your

private network connection. No manual intervention by office staff is required.

- **Rapid restores.** A unique DeltaRestore technology automatically recovers only the data that has changed, not the entire file or database, dramatically speeding recovery and enabling you to resume operations immediately after a data loss.
- **Built-in Protection of Open Files and Databases.** Provides built-in support for open file and database backup without complex plug-ins or costly third-party tools.
- **Web-based Management.** Through the BackupGrid Web Management Portal, you have point-and-click access to your data—at any time from anywhere—for simplified backup and recovery.

### Continuous Data Protection

The SaaS BackupGrid continuously backs up data as it changes, to ensure recovery of a current version within minutes of a failure. For example, if a virus corrupts your database server, you can use the BackupGrid Web Management Portal to simply roll back the data base to its previous state just prior to the corruption. With continuous data protection, you choose the exact version of the file to recover from numerous point-in-time versions each day.

### Secure and Safe

At every step—from the moment it leaves your server until it's safely stored in the remote data center—your data is completely secure and carefully protected, using the same stringent measures, protocols and standards that financial institutions use to protect their data. The SaaS BackupGrid encrypts all data at the source with a unique key that only you have using 256-bit AES encryption. For an additional layer of

protection, the server backup and recovery solution uses the Secure Socket Layer (SSL) to establish a secure, resilient communication tunnel to the off-site data center maintained by Iron Mountain.

### **Centrally Managed**

Management of backup operations is completely centralized. Through the BackupGrid Web Management Portal, you manage and monitor the entire data protection workflow including backup, off-site storage, archiving and recovery from a Web browser anywhere, anytime. You can create customized backup policies, check status and initiate restore operations whenever needed. Roles-based access control lets you define access levels for various user classes across your organization. You can also control archival requirements to ensure your remote offices conform to corporate and regulatory guidelines.

### **Flexible Bandwidth Management**

After an initial backup, the SaaS BackupGrid transmits only the changes to files to minimize bandwidth consumption. Bandwidth throttling also enables you to control the amount of bandwidth used during specified time periods.

### **Rapid Recovery Appliance**

An optional Rapid Recovery Appliance is available for local, disk-speed recoveries of current data and recent history. This simple-to-install appliance enables you to quickly recover large amounts of data while meeting the most stringent recovery time objectives (RTO). The Rapid Recovery Appliance requires no maintenance or manual operation and maintains recoverable copies of all current data plus a rolling “data history” of recent versions that are always available for instant local recovery.

## **About Utility Backup Solutions**

Data is the lifeblood of any company, and data backup in the modern era should be as simple as ‘plugging in’ to a utility that is always on, always reliable and can actually deliver when you need it.

Utility Backup Solutions offers best-of-breed, one-stop data protection and recovery solutions designed specifically to address the special needs of today’s small- and-medium-sized businesses. With our automated solutions for servers, our customers can reduce operational costs, focus staff on new initiatives and improve workforce productivity, adhere to regulatory and compliance concerns and achieve total peace-of-mind.

The SaaS BackupGrid service, based on Iron Mountain’s award-winning LiveVault platform, is a comprehensive solution for online protection and recovery of server data for small-and-medium businesses in North America. The SaaS BackupGrid is offered in a utility billing model—that is, the services provided to our customers are consumption-based, pay-as-you-go software-as-a-service subscriptions.

With Utility Backup, you can finally abandon the administrative and financial burden of a legacy magnetic tape backup program, and join the thousands of satisfied customers enjoying the “set-it-and-leave-it” reliability of a modern data protection solution.

We pride ourselves on offering a valuable and effective solution to a real problem for our customers. We believe in transparency, customer satisfaction, and providing true value. If we are successful, we believe we will be rewarded with long customer relationships.

## **Contact Us**

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